

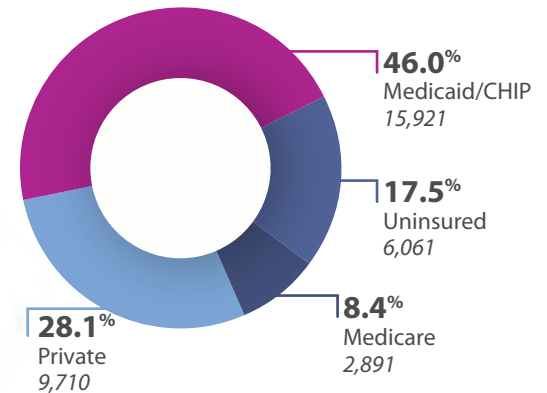


34,583 Total Patients

Columbia Valley Community Health (CVCH) is a local, nonprofit, community-driven, and patient-centered health care organization. It provides comprehensive and cost-effective care options for the most underserved communities in Chelan and Douglas counties and surrounding areas. CVCH has over 50 years of experience providing essential services efficiently.



### Patients by Insurance Status



### Experienced

**50** years of delivering quality primary care tailored to the needs of underserved populations.

**280** (FTE) staff provide primary care services, preventive services, and wraparound services. CVCH ensures that its care is culturally appropriate, in part by employing bi- or multilingual staff.

Patients represent a majority of members on the CVCH Board. This ensures that care is responsive to patients' needs.

### Essential

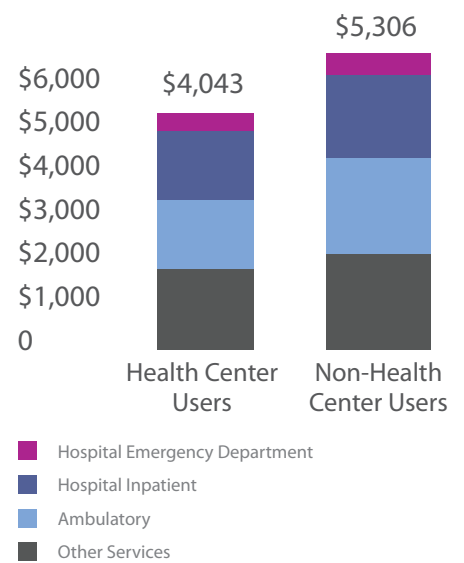
CVCH has seen a **61.23% increase** in the number of total patients since 2011.

CVCH connects patients to a health care home, which reduces health care disparities.

Our mission: Partnering to achieve optimal health and wellness with compassion and respect for all.

### Efficient

Nationwide, CHCs save **\$1,263** in Medicaid dollars per patient per year.



### CVCH Patients Include:



**10,273**  
Migrants / Seasonal  
Farmworkers



**644**  
Veterans



**2,913**  
Mental Health  
Patients



**495**  
Homeless Patients



**9,279**  
Dental Patients

Source: NACHC analysis based on KU, L. et al. Using Primary Care to Bend the Curve: Estimating the Impact of a Health Center Expansion on Health Care Costs. GWU Department of Health Policy: Policy Research Brief No. 14, September 2009

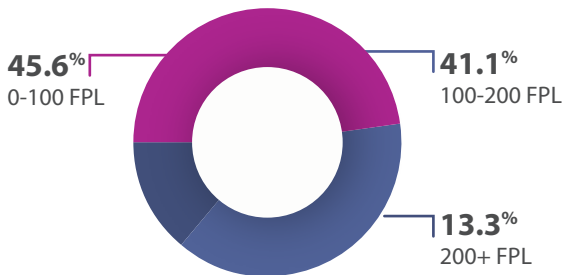
## Who We Serve

CVCH serves all patients, regardless of their ability to pay.

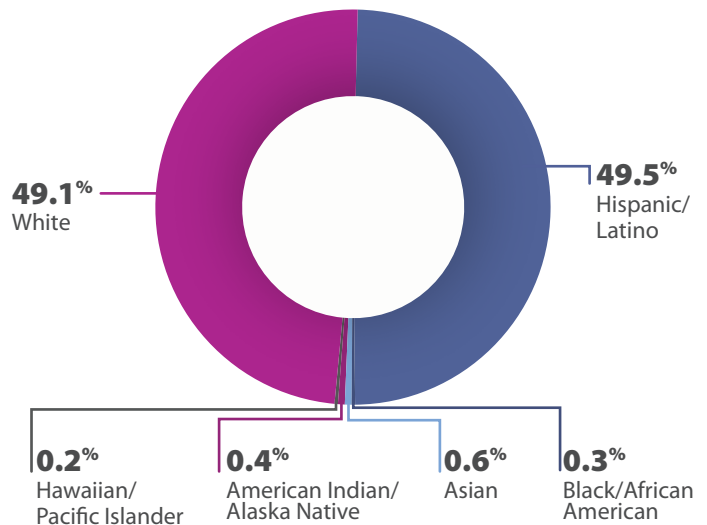
### Patients by Age



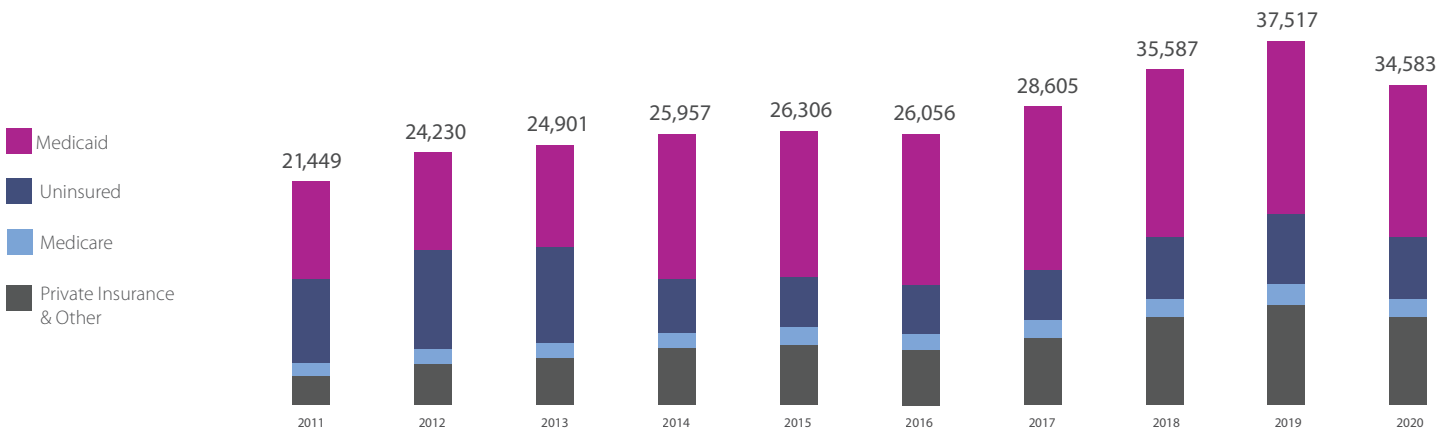
### Patients by Income Level



### Patients by Race/Ethnicity



## CVCH Patients Over the Last 10 Years



## CVCH Provides

### Primary Care Services

|                        |                                  |
|------------------------|----------------------------------|
| Primary medical care   | Prenatal and midwifery           |
| Dental care            | Lab and X-ray                    |
| Behavioral health care | Substance use disorder treatment |
| Pharmacy               |                                  |
| Pediatric care         |                                  |
| Women's health care    |                                  |

### Preventive Care Services

|                                |
|--------------------------------|
| Nutrition                      |
| Family planning                |
| Cancer screenings              |
| Diabetes management            |
| Chronic disease management     |
| Health education and promotion |

### Wraparound Care Services

|                                      |
|--------------------------------------|
| Interpretation/translation           |
| Community outreach and resources     |
| Insurance enrollment and eligibility |
| Transportation                       |
| Case management                      |
| Specialty care referrals             |

